

AREA COVERED	SERVICES INCLUDED	GROUP OR ORGANIZATION	WEB ADDRESS / EMAIL ADDRESS
NAMIBIA			
Katima	<p>Helpline 066-252-677 24 hours</p> <p>The Women and Child Protection Units (WCPU's) were established by the Namibian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(l) of the Childrens Act 33 of 1960 such as abuse, neglect, abandonment and domestic violence. WCPU provide police protection. In some cases temporary shelter. Counsel, advice and referral to other agencies as mnecessary. WCPU assist with the arrest and prosecution of the perpetrators. These services will be available 24 hours with social workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in Namibia please visit the Legal Assistance Centre Information data pages at www.lac.org.na</p>	<p>Women and Children Protection Unit (WCPU) P/Bag 12345 Katima 066-252-677 Office / Helpline www.facebook.com/pages/Lac-Namibia/171866399585648</p>	
Katutura	<p>Advice Line 264-6126-2298</p> <p>Our mission is to address and redress the social and economic situation of women, the elderly and children in Namibia. We campaign against violence against women and children and provide counselling services. We also run an awareness project through performace/drama and plays on violence against women and children. www.trickleout.net/index.php/directory-pilot/namibia/ecumenical-women-of-namibia-katutura</p>	<p>Ecumenical Women of Namibia PO Box 7005 Katutura 264-6126-2298 Office / Advice</p>	
Katututa	<p>Advice Line 2646-1726-2623</p> <p>We assist the homeless and people in need of help including children without shelter. We approach them to find out what their problems are.</p>	<p>Guardian Angels Safety Patrol PO Box 7445 Katututa 2646-1726-2623 Office / Advice</p>	

If we can help we take them to an organisation like the women and children's abuse centres or other such shelters for rehabilitation.

www.facebook.com/Guardian-Angels-Safety-Patrol-111072652305263/

Keetmanshoop

Helpline 063-221-826 24 hours

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Women and Children Protection Unit (WCPU)
P/Bag 1234
Keetmanshoop
063-221-826 Office / Helpline

Luderitz

Helpline 063-202-353 24 hours

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Women and Children Protection Unit (WCPU)
PO Box 86
Luderitz
063-202-353 Office / Helpline

workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in Namibia please visit the **Legal Assistance Centre** Information data pages at www.lac.org.na

Mariental

Helpline 063-240-574 24 hours
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Women and Children Protection Unit (WCPU)
P/Bag 2003
Mariental
063-240-574 Office Helpline

Okahandja

Advice Line 062-502-013
The Okahandja Youth Guidance Ctr is a shelter and resource centre where youth and young children can go to get info, advice, counselling and general guidance

Okahandja Youth Guidance Ctr
P/Bag 2026
Okahandja
062-502-013 Office / Advice

Okahandja

Advice Line 062-501-355
this is a voluntary support group for past and present women and child victims of domestic violence and all forms of abuse. Offering a safe environment for women to speak openly about their relationships and family. Providing regular workshops where experts are invited to facilitate session on the issues of violence.

Stop The Violence Women's Support Group
PO Box 488
Okahandja
062-501-355 advice

Opuwo

Helpline 065-273-483 24 hours
The Women and Child Protection Units (WCPU's) were established

Women and Children Protection Unit (WCPU)
P/Bag 3014

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Opuwo
065-273-483 Office / Helpline

Oshakati

Advice Line 065-220-211
Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or support groups ect. The Directorate is particularly sensitive to it's legal duty to protect women and children against domestic violence, sexual abuse and neglect.

Directorate of Social Services
P/Bag X5538
Oshakati
065-220-211 Office / Advice

Oshakati

Helpline 065-223-6056 24 hours
The Women and Child Protection Units (WCPU's) were established by the Namibian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(l) of the Childrens Act 33 of 1960 such as abuse, neglect, abandonment and

Women and Children Protection
Unit (WCPU)
P/Bag X5501
Oshakati
065-223-6056 Office / Helpline

domestic violence. WCPU provide police protection. In some cases temporary shelter. Counsel, advice and referral to other agencies as necessary. WCPU assist with the arrest and prosecution of the perpetrators. These services will be available 24 hours with social workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in Namibia please visit the **Legal Assistance Centre** Information data pages at www.lac.org.na

Otjiwarongo

Advice Line 067-303-706

Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or support groups ect. The Directorate is particularly sensitive to it's legal duty to protect women and children against domestic violence, sexual abuse and neglect.

Directorate of Social Services
P/Bag 2612
Otjiwarongo
067-303-706 Office / Advice

Rehoboth

Helpline 062-523-223 24 hours

The Women and Child Protection Units (WCPU's) were established by the Namibian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(l) of the Childrens Act 33 of 1960 such as abuse, neglect, abandonment and domestic violence. WCPU provide police protection. In some cases temporary shelter. Counsel, advice and referral to other agencies as necessary. WCPU assist with the arrest and prosecution of the perpetrators. These services will be available 24 hours with social workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in

Women and Children Protection
Unit (WCPU)
PO Box 1234
Rehoboth
062-523-223 Office / Helpline

Namibia please visit the **Legal Assistance Centre** Information data pages at www.lac.org.na

Rundu

Advice Line 066-265-551

Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or support groups ect. The Directorate is particularly sensitive to it's legal duty to protect women and children against domestic violence, sexual abuse and neglect.

Directorate of Social Services
P/Bag 2094
Rundu
066-265-551 Office / Advice

Swakopmund

Advice Line 064-406-008

The Erongo House of Safety was established to provide a place of safety for children in need of care. We also offer temporary shelter for abused women and their children. Counselling is offered for those staying in the house only. Abused children who need a professional psychologist will be referred to the Unit for Sexually Abused Children. All our services are FREE of charge.

Erongo House of Safety
P/Bag 3234
Swakopmund
064-406-008 Office / Advice

Tsumeb

Advice Line 067-221-622

We are a multi purpose centre which also provides immediate temporary shelter for women and children when it's unsafe to return to their homes. The centre also assists neglected children and child victims of sexual abuse. Maximum stay is 48 hours depending on clients condition. Counselling and referral services are provided for women, children, youth and men. Counselling in person does not need a prior appointment. Advice will be given and general enquires will be answered over the telephone. The centre will assist clients who wish to report a crime to the police.

Tsumbe Women & Children's Ctr
Crn: Third Road & Sixth Street
Block No 2600
Tsumeb
067-221-662 Office / Advice

Usakos

Advice Line 064-530-147

After Hours 064-530-712

The Children's Education Centre is a boarding school for children in need of care also serving as a place of safety and a shelter. The majority of children at the centre have suffered

Usakos Children's Education Ctr
Next to Roman Catholic Hospital
Hospital Street
Usakos
064-530-147 Office and Advice

abuse and neglect. The school provides all necessary therapeutic services, such as counselling as legal, welfare and other forms of support. The counselling is provided by a state psychologist and social workers.

Walvis Bay

Advice Line 064-209-457

The Walvis Bay Child and Family Centre is a multi-purpose facility which houses the local Women and Child Protection Unit. Support groups and counselling are available and occasional community work shops are run to raise awareness on human rights.

Walvis Bay Child and Family Ctr
Old North Hospital
11th Street
Walvis Bay
064-209-457 Office / Advice

wbcfc@iafrica.com.na

Walvis Bay

Helpline 064-219-068 24 hours

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Women and Children Protection Unit (WCPU)
P/Bag 5005
Walvis Bay
064-219-068 Office / Helpline

Windhoek

Advice Line 061-203-2602

Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or

Directorate of Social Services
P/Bag 13198
Windhoek
061-203-2602 Office / Advice

support groups ect. The Directorate is particularly sensitive to it's legal duty to protect women and children against domestic violence, sexual abuse and neglect.

Windhoek **Advice Line 061-237-296** Dutch Reformed Church
We are a residential place of safety for abused, neglected & homeless children of both sexes, all races and all religious denominations. Children must be referred. The maximum stay with us is 2 years. the address of our safe home is not published for safety reasons. A full counselling or Therapy programme is provided for the children.

Benevolence Board Childrens Home.
Windhoek Sinodial Church
34 Feld Street
Windhoek
061-237-296 Office / Advice

Windhoek **Advice Line 061-257-986** Helping Hand Welfare
The Helping Hand Welfare Organisation is a registered inter denominational church group which provides a range of support services for victims of domestic violence and abuse. We also run a day care centre for abused and neglected children. Counselling is only provided in person and appointments are necessary. No referral needed for counselling. Helping Hand will refer people to other organisations if the need arises.

Organisation
PO Box 2842
Windhoek
061-257-986 Office / Advice

Windhoek **24 Hour Counselling 061-232-221** Lifeline/Childline
Lifeline/Childline provides FREE 24 hour telephone counselling services for anyone in emotional distress or in need of emergency advice. The ongoing training and supervision of the 60 volunteer counsellors who provide the phone counselling is accredited and linked to an international network of Lifeline/Childline centres. Face to Face counselling is available by appointment. Counselling topics will included violence against women and children. Lifeline/Childline outreach points are currently being developed in **Rundu & Oshakati**

PO Box 5477
Windhoek
061-226-889 Office

Windhoek **Advice Line 061-228-591** Namibian Children's Home
The Namibian Childrens Home is essentially a home for neglected children, but it also functions as a temporary place of safety for abused children by referral only. Counselling is offered to residents and their family members including: One to

PO Box 2806
Windhoek
061-228-591 Office / Advice

one counselling or telephone counselling. Group sessions for the children are also available.

Windhoek

Advice line 2646-123-0618

We challenge structures and stereo types that oppress / divide women through our magazine called simply "Sister Namibia". We run a gender education programme in schools. We are a source of resource info. We actively participate in the media campaigning on violence against women. We organize self defence workshops and protest marches against violence.

Sister Namibia
PO Box 40092
Windhoek
2646-123-0618 Office / Advice

Windhoek

061-209-5375 or 061-209-5226

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Women and Children Protection Unit (WCPU)
State Hospital
P Bag 13359
Windhoek
061-209-5375 Office / Advice

Windhoek

Advice Line 2646-126-2275

Women's Solidarity provides counselling, support work and research around the issues of violence against women. Telephone counselling is more often a one-off session and often directed at legal or medical advice. Counselling in: Afrikaans, English, Daara/Nama, Herero & Oshiwambo.

Women's Solidarity
PO Box 23941
Windhoek
2646-126-2275 Office / Advice

Windhoek West

Advice Line 081-124-3010

Friendly Haven

Our mission is to empower and minimise the trauma of abused women and children through safety and specialised support. Providing **a safe place for up to 21 days.**

Individual counselling and spiritual support, including follow-up counselling after having left the shelter. Group counselling. Support with court cases. Police assistance in the safe transport and protection of clients.

Office is open for advice and support 8am to 5pm or call 081-124-3010.

44 Schonlein Street
Windhoek West
081-124-3010 Office / Advice